

201 Russell Avenue Administration Building Gaithersburg, MD 20877 301-557-2110 TTY: 301-754-7406 HolyCrossHealth.org

FINANCIAL AGREEMENT

I, ______ have requested treatment from one of the above providers; I have read and understand the following:

- 1. I am responsible for all co-payments, deductibles and co-insurances as per the terms of contract with my insurance carrier.
- 2. All co-payments must be paid at the time of service. This includes multiple co-payments for testing (if required by my insurance carrier) as well as predetermined coinsurance (i.e. for injections).
- 3. I am responsible for **all non-covered** services. The office will do its best to inform me of any services that may not be covered. However, I understand that benefits are not determined by my insurance carrier until *after* the claim is submitted; therefore, there is no guarantee of payment by my insurance carrier.
- 4. I am responsible for updating my health insurance information with the office any time the information changes/terminates/new coverage begins. The office will submit my medical claims for me as per the terms of the contract with my insurance carrier.
- 5. The office is restricted to a **"timely filing period"** per determined by my insurance carrier. I understand that I must supply the office with my health insurance card in a timely fashion, so that the claim may be processed. Any claim unpaid because I did not supply the office with my health insurance information in a timely fashion is my responsibility and I agree to make payment.
- 6. I agree to pay a fee of \$50 if I do not notify the office of cancellation 24 hours in advance.